Bonitas

BLOW THE WHISTLE ON FWA
GIVE FRAUD + WASTE + ABUSE THE RED CARD!

Did you know that healthcare fraud can contribute directly and indirectly to the rise of medical costs, including your membership contribution? You have the power to help us prevent fraud for the greater good of all our members. You are encouraged to use any of the dedicated Whistle Blowers hotline reporting channels to report any suspected medical aid fraud.

HOW CAN YOU HELP?

- Check your claim statements carefully and ensure you received the services your service provider is claiming.
- Make sure your membership card and number are protected.
- Don't accept cash from a service provider in exchange for a medical aid claim.
- Report suspicious behaviour.

EIGHT WAYS TO SUBMIT A REPORT TO
THE WHISTLE BLOWERS ETHICS HOTLINE

Call directly on the toll-free number 0800 112 811 / For BonCap 0800 232 320
Use the dedicated Whistle Blowers hotline number to make a report via the live answering service.

Download and use the Whistle Blowers app
Download the secure Whistle Blowers app from Google Play or the Apple App Store. The app guides you through the reporting process.

SMS to 33490
Send your report via the SMS line from anywhere in South Africa at a cost of R1.50.

Post a letter of your report
Send a letter of your report to Whistle Blowers via post using the below details:
Freepost KZN665, Musgrave, South Africa, 4062

Report online at www.whistleblowing.co.za
Visit the Whistle Blowers website to report and make your submission via the online reporting platform.

Fax your report
Send your report to Whistle Blowers via a fax line: Toll-free on **0800 212 689**

Email to information@whistleblowing.co.za / For BonCap boncap@whistleblowing.co.za
Send an email of your report privately to Whistle Blowers.

WhatsApp
Send your report to Whistle Blowers via WhatsApp on: **031 308 4664**

REMEMBER, REPORTS CAN BE MADE ANONYMOUSLY OR IN CONFIDENCE

Bonitas
Medical Aid for South Africa